

Service Department

EA (Emergency Assistance)

This program provides assistance for housing costs, utilities, and other emergency items. This program is limited to those families or individuals who receive TANF/GA/SSI.

APS (Adult Protective Services)

This program provides investigation of abuse, neglect, or exploitation of vulnerable adults.

➤ Hotline Phone #: 1 (800) 624-0275

DDD (Division of Developmental Disabilities)

This program provides coordination of services for individuals who are eligible to receive services or who have been approved for services through DDD.

➤ DDD Contact #: (201) 368-4254

Mission Statement

Our Vision

Bergen County Board of Social Services and its staff will be viewed by the public as the premier county agency committed to improve, sustain, and protect the health, welfare, and self-sufficiency of all county residents, enhancing every individual's ability to contribute to family and community.

Our Mission

The Bergen County Board of Social Services, working within the guidelines of Federal & State statutes, helps individuals and families meet their basic needs so they can live in dignity and achieve their highest potential.

We Accomplish It By

Reaching beyond the confines of our building to promote accessibility for county residents to all programs administered by the Board.

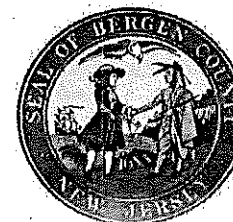
Collaborating with other community resources and services through a network of referral systems.

Assessing individual circumstances to provide maximum benefits to eligible residents in a timely and efficient manner.

Linking individuals to training, employment programs, and support services that facilitate the transition to increased independence.

Promoting compassionate delivery of services while maintaining program integrity through modern technology, staff development, education, and training.

BERGEN COUNTY



BOARD OF SOCIAL SERVICES

Located at:
218 Route 17 North
Rochelle Park, NJ
07662-3300

(201) 368-4200

www.bcbss.com

Regular Hours:

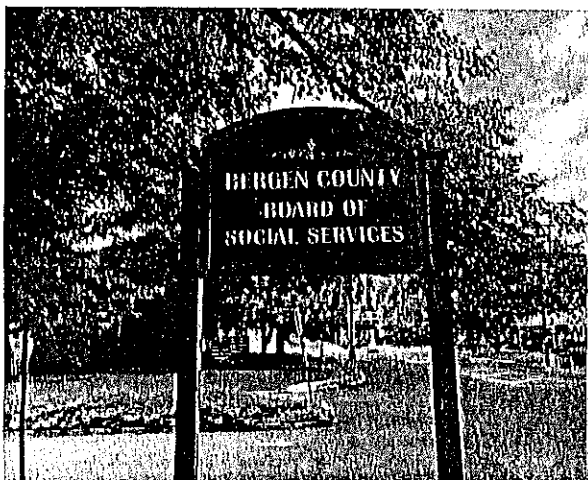
**Weekdays:
8:00 a.m. - 4:30 p.m.**

How to Apply for Assistance

In Person: The Agency is open from 8:00 a.m. to 4:30 p.m. weekdays.

On-line Application: You can also visit our website www.bcbss.com and click on the link to apply online.

Paper Application: You can obtain a paper application for Food Stamps, Medicaid, General Assistance or Temporary Assistance to Needy Families by visiting our website www.bcbss.com and clicking on the "Applications, forms, and Documents" link. You can also have an application mailed to you by calling (201) 368-4200.



Assistance Programs

(Food Stamps) NJ SNAP

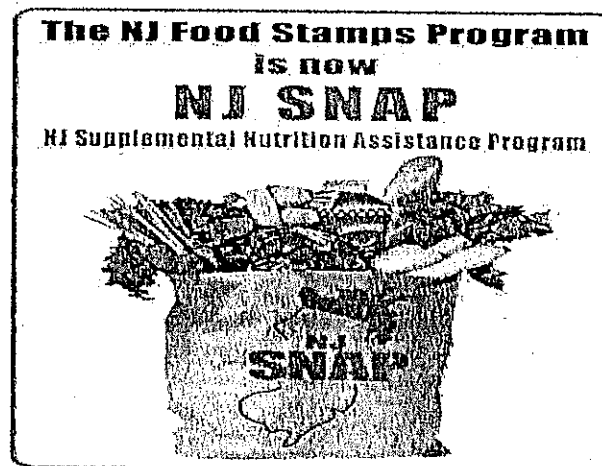
This program provides a supplemental food allowance to low income families. Food Stamp recipients access their benefit through their Families First Electronic Benefits Transfer card (EBT Card), which works similar to a debit card. EBT Cards are mailed to SNAP customers or can be picked up at the agency during regular operating hours.

TANF (Temporary Aid to Needy Families)

This program provides cash assistance to certain low-income families, which include a minor child.

GA (General Assistance)

This program provides cash assistance to certain low-income individuals or couples.



Medicaid

Medicaid (ABD)

For Aged, Blind or Disabled Individuals – This Medicaid program provides health insurance to low income individuals who reside in the community and who are aged (65 and over), blind, or disabled.

NJ Family Care (NJFC)

NJ Family Care (NJFC) – NJ Family Care provides health insurance to parents and children, pregnant women & low income adults up to age 65.

MLTSS – (Managed Long-Term Services & Support)

This Medicaid program provides health insurance for nursing home, assisted living facilities, and in-home nursing home level care.

