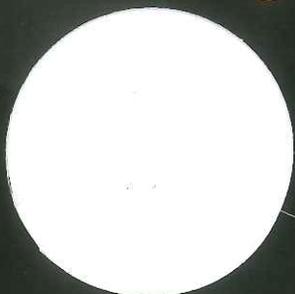


811

Know what's below.
Call before you dig.



PSEG
We make things work for you.



Attention!

Your gas service may have been temporarily shut off due to PSE&G working at or near your residence.

That means your appliances and heat may not work. To restore service, please call! We need your permission to access your home to turn your service back on.

You can call me directly (during business hours, which are 7 a.m. to 4 p.m.), at the phone number below.

After business hours, please call our dispatch office, at the following number, so we can get someone out to restore your service, as soon as possible.



Always remember:
If you smell gas or experience another emergency, call 800-880-PSEG (7734), or call 911



PSEG
We make things work for you.



We're working in your neighborhood!

PSE&G knows that you rely on natural gas to heat your home and cook your food. We work hard to make sure that you have safe, reliable gas service by maintaining, repairing or installing gas mains and services in your neighborhood.

Currently, we are performing underground gas construction work to maintain/upgrade gas mains and services at or near your residence.

If you have questions or would like a detailed explanation of the project, please call me directly at the phone number below between 7 a.m. and 4 p.m. (If you are calling after business hours, you can expect a call the next day.)

For information about final lawn and/or pavement restoration, **look inside!** And, as always, we are glad to be of service and appreciate your patience and understanding as we finalize our work!





Know what's below.
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What you can expect before, during and after the final lawn and pavement restoration process ...

PSE&G will remove any concrete, asphalt, soil or other debris within three days of completing our initial phase of work. Final restoration is impacted by a variety of factors, which we've listed below. Also, keep in mind that the timing and manner in which final repairs are completed can be affected by weather conditions and local municipal codes.

CONCRETE:

Initially, we must repair sidewalks, driveway aprons and other concrete areas with temporary asphalt. That's to give the ground enough time to settle. Ground settling is a natural process and generally takes about 45-90 days. At that time we'll return to make final repairs.

LANDSCAPING:

Any lawn areas, shrubs or other vegetation affected by our work will be restored. Grass areas will be raked and seeded. Work performed in winter will be restored in the late spring to ensure that everything grows back as it should.

ASPHALT:

When the work is completed, we will leave the area paved with temporary asphalt to make the excavation safe. **This is not the final condition of the pavement.** After allowing for the ground settle, which could take about 45-90 days, we will return to complete the final restoration.

For questions, call the telephone number on the front of this doorhanger.



Dear PSE&G customer:

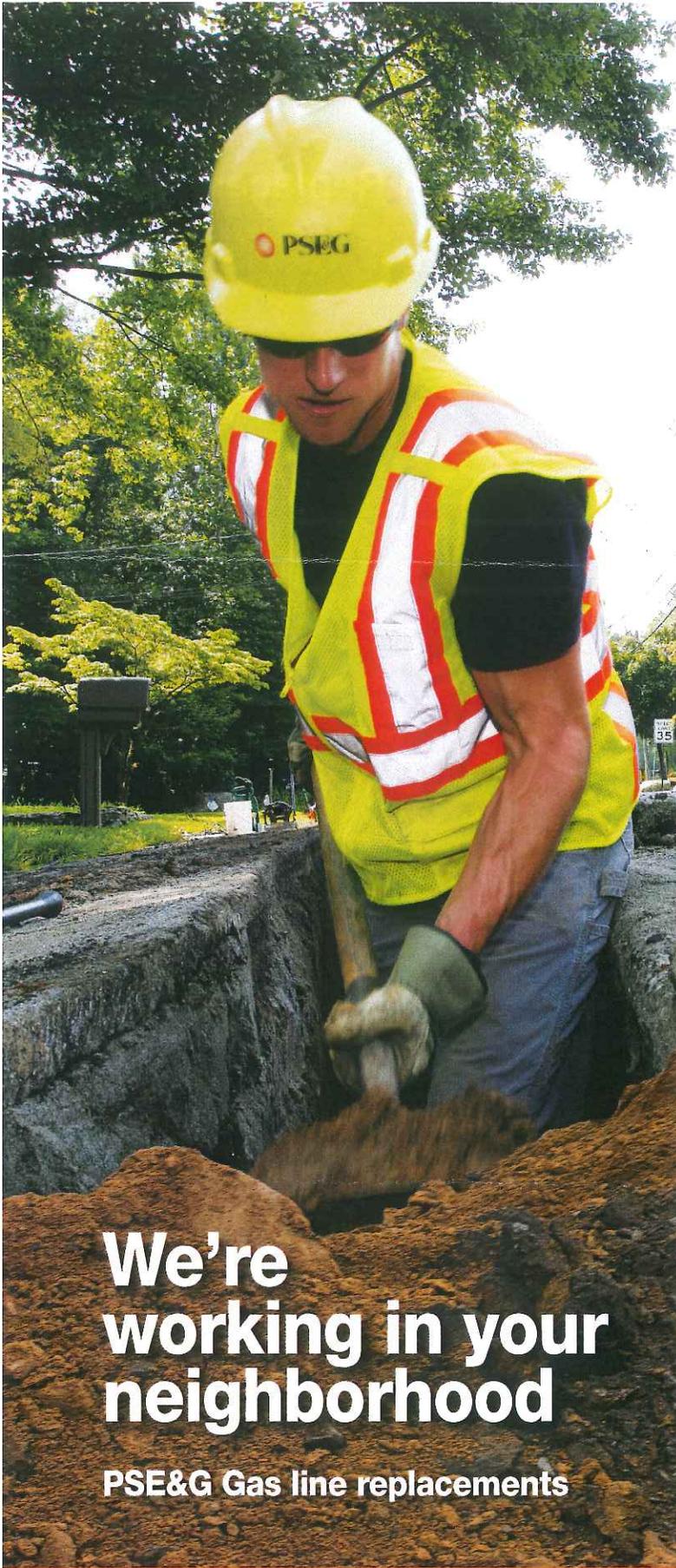
We are writing to let you know that PSE&G will be working on your street to replace old gas pipes with new, durable plastic and/or coated steel piping – ensuring the continued safety and reliability of our gas system.

The new pipes will improve reliability, reduce the possibility of methane leaks and enable the installation of excess flow valves. These valves dramatically reduce gas flow if a pipe is damaged. The elevated pressure of the new gas mains will also provide better support for the use of high-efficiency appliances like furnaces and water heaters.

- **To upgrade the gas mains, we will dig trenches, primarily in road surfaces, and lay new pipes block by block.** As a result, there may be short-term road closures and/or detours. Local police will be on the scene to direct vehicle and pedestrian traffic. At the end of each workday, the trenches will be filled in. Plates will be secured on any open areas so people can safely drive and walk. We may also need to temporarily store material in the area required to complete our work.
- **Once the gas mains are upgraded in the street, PSE&G will need to access your home to connect the service line and gas meter to the new gas main.** We will contact homeowners to arrange a date and time to do the work. During this reconnection, you can expect to be without gas service for about 4 hours. If your gas meter is inside, we will also be relocating it to the outside of your home or business. PSE&G will relight all appliances and make sure they are safely working before leaving a home.
- **When work is finished, we will repair roads with temporary pavement until the ground settles.** This takes about 45 to 90 days, depending on the weather and soil conditions. PSE&G then restores the roads with permanent paving in accordance with town ordinance and paving requirements.

For more information about this project in your neighborhood, please visit pseg.com/gaswork or call 201-967-5340. Once the work has started, you may also speak to the supervisor on the job site.

We appreciate your patience and cooperation as we work to complete these important upgrades to our gas system.



We're working in your neighborhood

PSE&G Gas line replacements

PSE&G is accelerating the modernization of its aging gas pipes in order to ensure the utility can continue to support a safe, clean and reliable gas system well into the future.

Under a \$905 million program, PSE&G will replace 510 miles of cast iron and unprotected steel mains and 38,000 service lines over three-years.

The mains and services will be replaced with strong, durable plastic piping and/or coated steel, which are much less likely to have leaks and release methane gas. The new elevated pressure systems also enable the installation of excess flow valves that dramatically reduce gas flow if a service line is damaged, and provide better support for the use of high-efficiency appliances.

- If work will be done in front of your property, you will be notified ahead of time via phone, mail and door-hangers.
- Work will be done from 7 a.m. to 8 p.m. Monday through Saturday, conditions permitting.
- Crews will dig trenches, primarily in road surfaces, and lay new pipes block by block. There will be short-term road closures and detours during construction. Local police will be on the scene to direct vehicle and pedestrian traffic.
- PSE&G may have to dig on properties to upgrade gas service lines. Any disturbance will be restored when the service line work is completed. Grass areas will be repaired. Concrete or asphalt openings will be temporarily patched until final restoration work can be scheduled.
- Once the gas mains are upgraded, PSE&G will need to access homes or businesses to connect the service line and meter to the new main. We will contact customers to arrange a date and time to do this work. Customers will be without gas for about 4 hours while PSE&G reconnects service lines and meters.
- PSE&G repairs roads with temporary pavement until the ground settles. This takes about 45 to 90 days, depending on the weather and soil conditions. PSE&G then restores the roads with permanent paving in accordance with town ordinance and paving requirements.

Like aging roads and bridges, all infrastructure must be maintained – and eventually replaced – to maintain the safety and integrity of the system. Gas infrastructure is no different. We appreciate your patience and cooperation as we complete these important upgrades to our gas system.

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FAQS

PSE&G Gas Main Replacements

Public Service Electric & Gas (PSE&G) is accelerating the replacement of our aging gas pipes in order to ensure we can continue to support a modern, safe, clean and reliable gas system well into the future. Below are some frequently asked questions about our gas line upgrades that are taking place in your town.

What will PSE&G be doing?

We will replace old gas pipes and service lines with strong, durable plastic and/or coated steel piping, which is much less likely to have leaks and release methane gas. We will dig trenches, primarily in road surfaces, and lay new pipes block by block. At the end of the day, we patch the streets to make them passable. We have to let the work trenches settle for 45 to 90 days before we can come back to do permanent repaving.

When and where will the work take place?

Customers will be notified via phone, mail and door hangers when we are doing work in their area, and schedules showing where the work will take place – street by street – will be posted to our website.

Will you be replacing my meter?

In most cases, no. However, your gas meter may be replaced depending on its age or condition and it may be relocated to the outside of your building if it is currently located inside.

Will you need access to my home?

Yes. Once the gas mains are upgraded, PSE&G will need to access homes or businesses to connect the service line and meter to the new main. We will contact you to arrange a date and time to do this work.

Do I need to be home when my services line and meter is connected?

Someone over the age of 18 must be home while we complete the service connection work.

Will my natural gas service be interrupted?

Customers will be without gas for about 4 hours while PSE&G reconnects service lines and meters.

Will there be road closures?

There will be short-term road closures and detours during construction. Local police will be on the scene to direct vehicle and pedestrian traffic.

During what hours will crews be working?

Work will take place Monday through Saturday between the hours of 7 a.m. to 8 p.m., conditions permitting.

Will I have access to my driveway and property during this work?

Yes. You will have access. Should it be necessary for your driveway to be temporarily blocked during construction activities, PSE&G will contact you prior to construction to coordinate access.

Will there be any impact on my lawn or property?

PSE&G may have to dig on your property to upgrade your gas service line. Any disturbance will be restored when the service line work is completed. Grass areas will be repaired. Concrete or asphalt openings will be temporarily patched until final restoration work can be scheduled.

What is the process for restoring the roads?

PSE&G repairs roads with temporary pavement until the ground settles. This takes about 45 to 90 days, depending on the weather and soil conditions. We then restore the roads with permanent paving in accordance with town ordinance and paving requirements.

Is this work dangerous?

Safety is PSE&G's top priority. PSE&G, along with its skilled contractors, will take every measure possible to ensure the safety of the public and our crews while we complete the work. Crews will use work area protection, including traffic cones, utility work signs, and barriers to ensure the work is done safely.

Is this the same work as Energy Strong?

The gas main replacement work is the same. While Energy Strong work targeted replacements in flood-prone areas, this gas infrastructure replacement work is focused on accelerating the replacement of aging cast iron and unprotected steel gas pipes.

Who can I contact with questions or for more information?

When the work begins, a schedule of work in your town will be available on our website at www.pseg.com/gaswork. While we are doing work in your neighborhood, feel free to speak to the supervisor on the job site.

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PSE&G

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